IOB DESCRIPTION



OFFICE ADMINISTRATOR, NORTH CRESTVIEW CAMPUS

Position Title: Office Administrator

(Part-Time; Non-Exempt Position)

Date: July 2019

Supervisor: Campus Pastor

Purpose: Provide a high level of professional assistance to the North Crestview Campus Pastor

> through coordinating all administrative aspects of the business functions of the church while exercising a strong degree of confidentiality. Serve as a representative of the church to the public and actively promote the embodiment of the church mission.

PRIMARY DUTIES:

- 1. Welcome individuals entering the church, answering questions or directing them to a staff member.
- 2. Manage incoming phone calls, mail, and email.
- 3. Maintain the church database for membership and worship attendance.
- 4. Manage outgoing weekly communication including mail, email, and social media.
- 5. Maintain appointments and church calendars.
- 6. Maintain campus webpage content.
- 7. Order and maintain office supplies and equipment.
- 8. Prepare weekly publications, graphics and sermon Power Points.
- 9. Assist with campus Human Resources responsibilities for staff hiring, termination etc.
- 10. Provide administrative duties and reports as directed by Campus Pastor and Ministerial Staff.
- 11. Attend scheduled meetings per the direction of Campus Pastor.
- 12. Uphold the Staff Covenant.

SKILLS DESIRED:

- 1. Experienced office administrator with strong organizational skills.
- 2. A self-starter who can multi-task and prioritize work load.
- 3. Outstanding telephone and interpersonal etiquette.
- 4. Excellent written communication skills.
- 5. Ability to get along with people of all backgrounds, beliefs and personality styles.
- 6. A consummate team player who works well with volunteers, staff and external vendors.
- 7. Proficient computer skills in all Microsoft Office programs.
- 8. Ability to quickly learn new computer programs.
- 9. Professional confidentiality ethic.

KEY PERFORMANCE MEASUREMENTS:

- 1. Creates a courteous, professional, and inviting atmosphere.
- 2. Maintains and simplifies administrative processes to support Campus Pastor and Ministerial Staff.
- 3. Communication is accessible and well received.
- 4. Active contributor to the ministry team.
- 5. Increased skill level with computer software.