



COUNSELING CENTER

COUNSELING DURING THE COVID CRISIS

Amid the current Covid-19 crisis, Crosspoint Counseling Center would like to let you know how we are responding as a center to help maintain public safety and decrease the spread of this disease.

1. We are taking precautions to sanitize our offices, all high touch surface areas, and our hands in between each client.
2. Any clinician or client who is not feeling well will be asked to stay home and opt for Telehealth services instead.
3. Effective immediately, we will be offering Telehealth services using doxy.me (a HIPAA compliant Telehealth platform) as an option for our clients. This will ensure that those clients who are at high risk, who need to self-quarantine, or who are unable to secure childcare can still keep their counseling appointments over the next several weeks. Each client who would like to take advantage of this option, will need to complete an Informed Consent for Telehealth Services form (see link below), upload it to the TherapyNotes portal (if you have access) or print it out, fill it in, sign it, scan it and email it back to hmckinnon@crosspoint.church with a written request to have your upcoming appointment virtually. Your appointment will be updated in the system, you will still get an appointment reminder text from TherapyNotes 24-48 hours before your appointment, and you will be sent an invitation to counsel virtually at your appointment time. If you have any questions, please call our office at 850-279-4576.

[Informed Consent for Telehealth Services form \(PDF\)](#)